IHCL

Delivering Responsible Profitable Growth

GLOBAL CONFERENCE CALL Q2 FY 2022/23

11th November, 2022









Best Ever Q2 22/23 performance across key financial metrics

Q2 2022/23 EXCEEDS PRE-COVID PERFORMANCE

₹ 122 Cr	₹ 181 Cr	₹ 388 Cr#
PAT 个 70%	Strong Free Cash Flows	Net Cash Positive
₹ 1,258 Cr	₹ 319 Cr	25.4 %
Revenue 个 22%	EBITDA 个 76%	EBITDA % 个 7.7 pp

* PAT in 2019/20 included Deferred Tax Liability reversal of ₹ 87 crores due to amendment in tax laws

As on 30th September 2022











STRONG PERFORMANCE: MARGIN EXPANSION & FLOWTHROUGH

PARTICULARS (₹ CR)	Q2 22-23	Q2 21-22	Q2 20-21	Q2 19-20	Q2 18-19	Q2 17-18	Q2 16-17	Q2 15-16	Q2 14-15	Q2 13-14	Q2 12-13	Q2 11-12	Q2 10-11
Revenue	1,258	752	324 (1029	981	864	898	928	958	924	835	771	622
EBITDA (319) 97	(83) (182) 116	67	82	91	36	67	60	92	44
EBITDA (%)	25.4%	12.9%	-ve	17.7%	11.8%	7.8%	9.1%	9.8%	3.8%	7.2%	7.1%	12.0%	7.1%
PBT (169) (130)	(263) ((5)) (57)	(73)	(13)	(121)	(92)	(69)	(42)	(34)	(69)
PAT	122	(121)	(230)	71 *	(5)	(58)	(27)	(152)	(98)	(433)	(57)	(48)	(70)

From 2019 / 20 onwards, numbers are basis Post-IND AS figures.

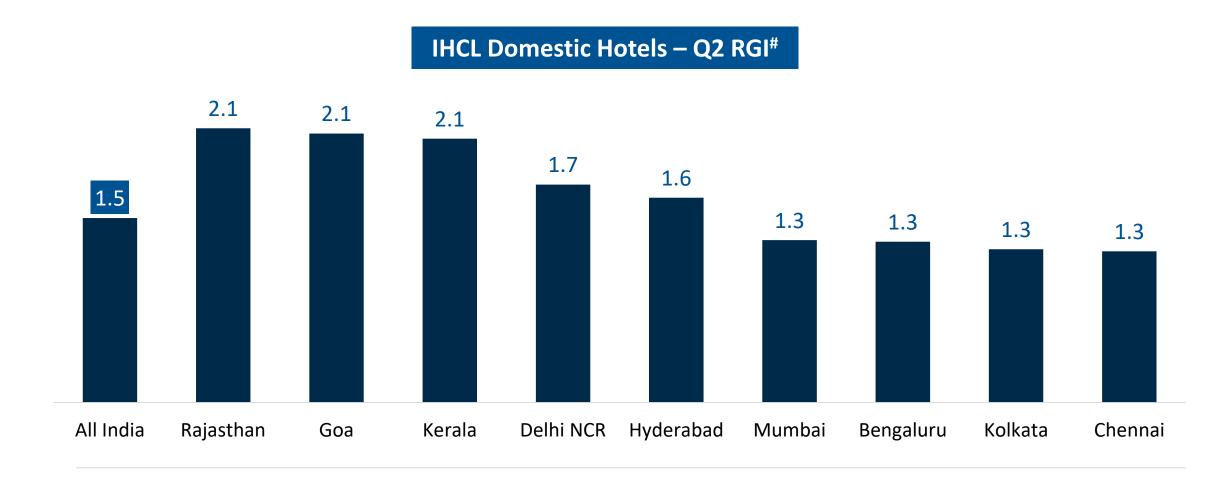






^{*} Deferred Tax Liability reversal of ₹87 crores due to amendment in tax laws

OUTPERFORMING THE INDUSTRY



^{*} Data for Domestic Hotels Incl. Ginger, Calculated on Same Store Basis

RGI - Revenue Generating Index







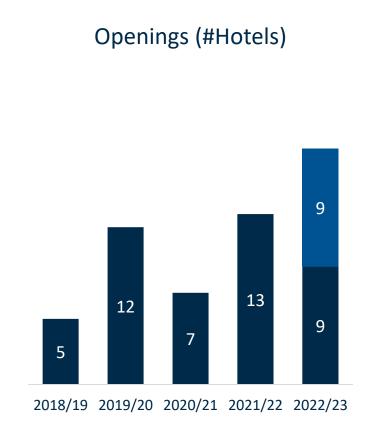


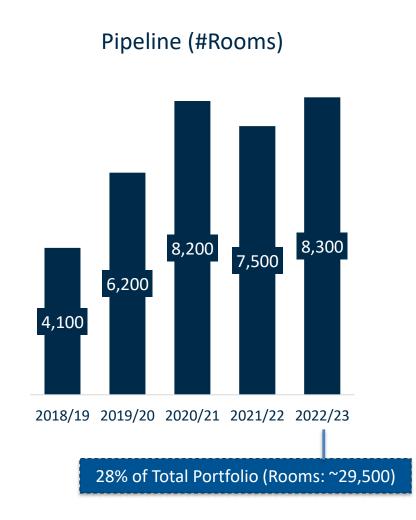


^{*} Source for Industry RevPAR: STR Global

ROBUST GROWTH IN SIGNINGS, OPENINGS & PIPELINE





























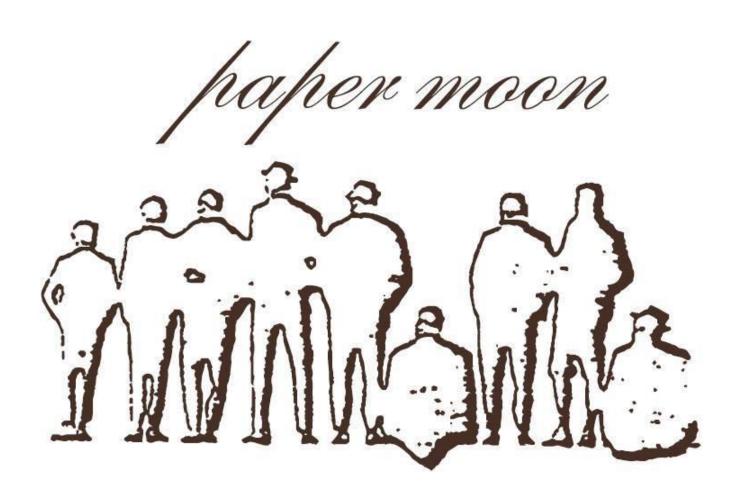
VIVANTA AHMEDABAD





Re-imagined Indian F&B Concept Launched at Taj Palace, Delhi







LAUNCHED ON 25th JUNE 2020

20 CITIES

04 QMIN TRUCKS QMIN

25 QMIN OUTLETS

40 HOTELS



QMINIZATION OF GINGER 08 AND COUNTING



 \Im min quality quisine

TOTAL ORDERS DELIVERED 20 LACS +



TOTAL APP DOWNLOADS 7 LACS+

GMV SINCE INCEPTION ₹ 125 CRS+





FOOTPRINT





























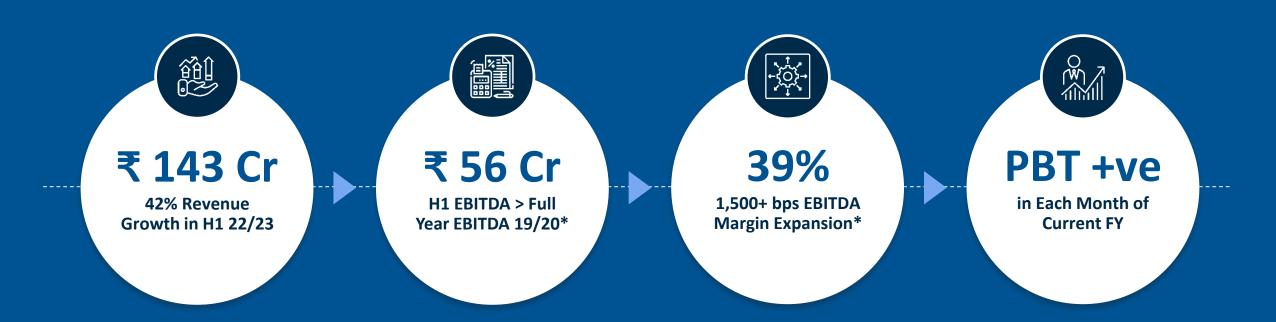






GINGER SHOWCASES STRONG GROWTH IN H1 2022-23

GINGER



*Before Fees to IHCL



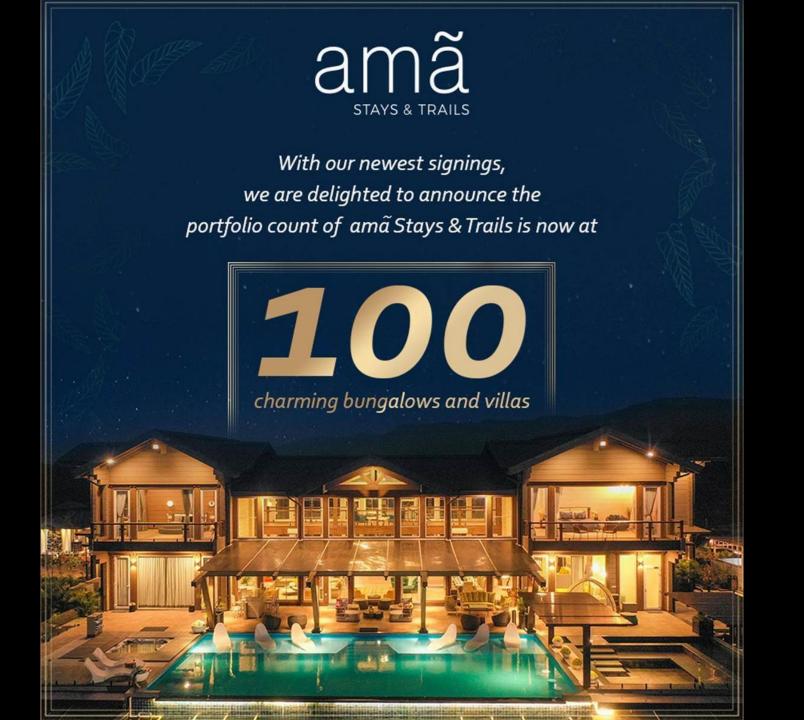












Operational: 59
Pipeline: 44

Doing Business the Responsible Way - paathyā

2030 GOALS



100%

Waste Water Recycled / Reused



100,000

Youth Skilled for Livelihood



50%

Energy from Renewable Sources



100%

Hotels EarthCheck Certified



100%

Hotels go Beyond Single-Use Plastic Free



100%

Adoption of UNESCO's Intangible Cultural Heritage projects in geographies IHCL operates in



100%

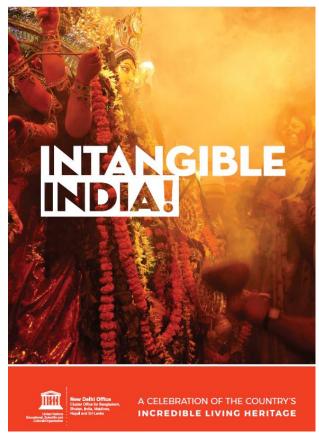
Business Meetings & Conferences to go green – Innergise Green Meetings







Doing Business the Responsible Way - paathyā



Preserving Cultural Heritage 10 Projects Underway



225+ EV charging points installed across ~100 hotels



29% Renewable Energy 9 Sustainable Cooling Projects Underway with IFC







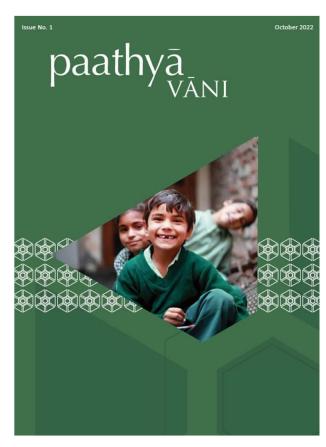
Doing Business the Responsible Way - paathyā



Women Leadership Development **VIBES Women Referral Program DiWA Skills Program for Women**



13 Skilling Centers | 1,200+ Students Trained Tata Strive Knowledge Partnership CII – Chhindwara | COE – Bhubaneswar & Assam

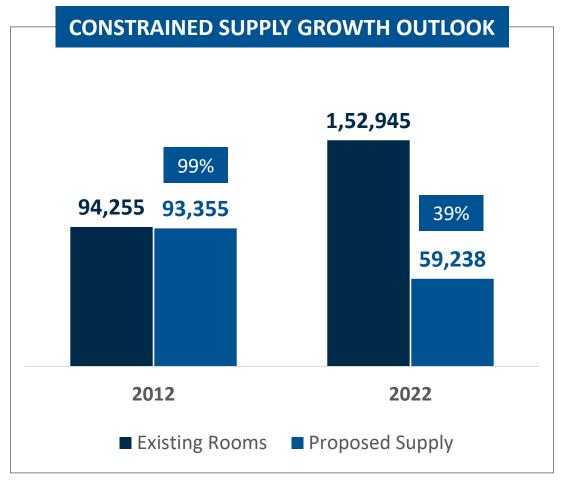


Quarterly newsletter Central Theme to the next Tajness Magazine Online Training + Part of Employee Induction

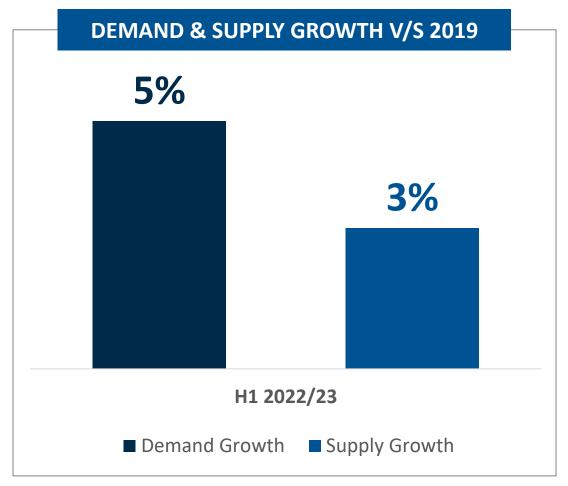




OUTLOOK: SUPPLY EXPECTED TO REMAIN CONSTRAINED



Source: Hotelivate Trends & Opportunities Report 2022



Source: STR Global



OUTLOOK: POSITIVE DEMAND TRENDS









DOMESTIC LEISURE CONTINUES TO BE A KEY DRIVER FOR BUSINESS





WEDDINGS SEASON, MICE RECOVERY



G20 SUMMIT



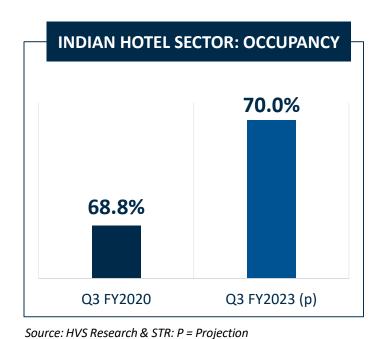


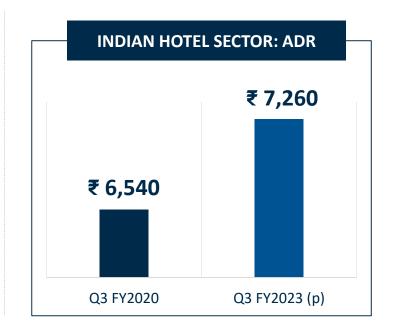


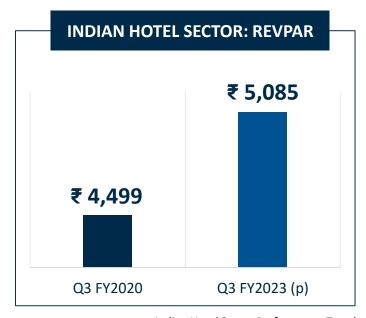
Q3 HOTEL SECTOR OUTLOOK (SOURCE: HVS ANAROCK)



"Q3 FY2023 will also follow the same trend and will outperform Q3 FY2020 by a significant margin. Based on the growth trends in the three quarters, we expect FY2023 to end higher on ADR by 8-10%." – HVS Anarock







Indian Hotel Sector Performance Trend

^{*}Above is a forward looking statement provided by a consultant, please see disclaimer statement at the end of the presentation.













IHCL WELL ON TRACK TO ACHIEVE EBITDA MARGIN TARGET

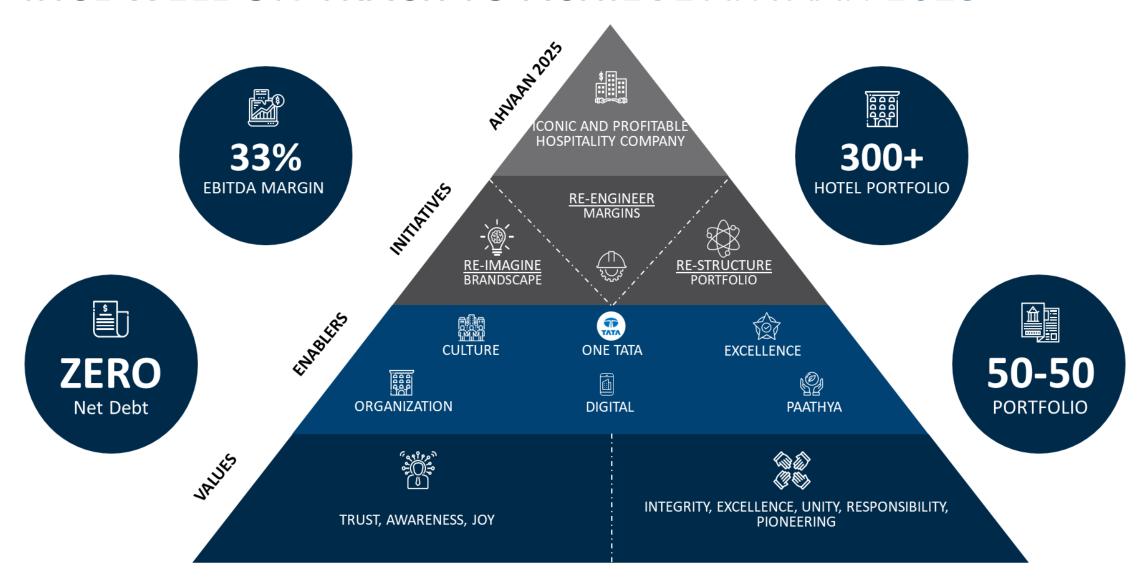








IHCL WELL ON TRACK TO ACHIEVE AHVAAN 2025















FINANCIAL PERFORMANCE Q2 2022/23

GIRIDHAR SANJEEVI, EVP & CFO

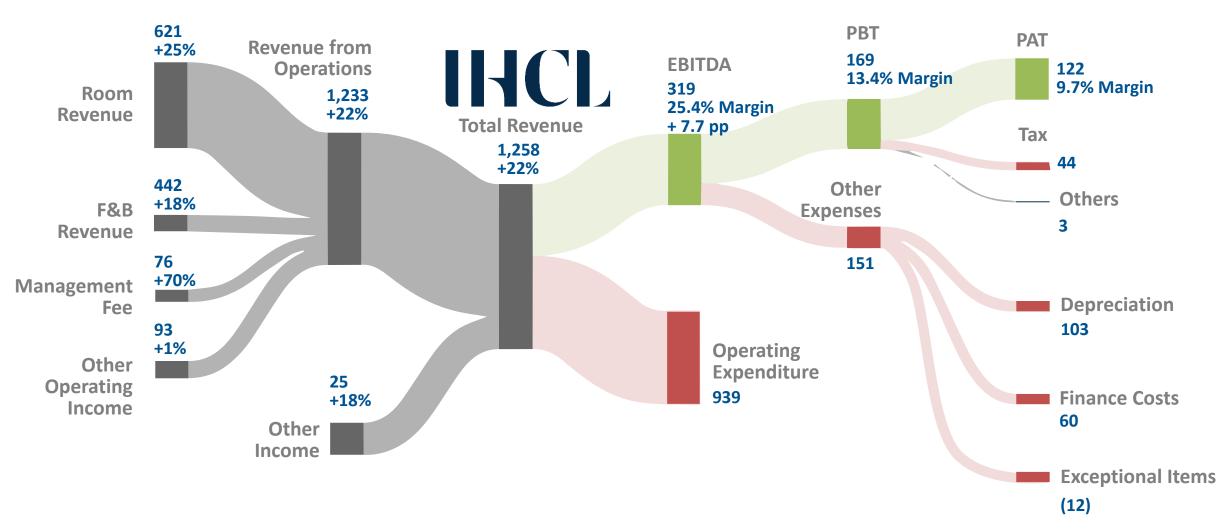








IHCL CONSOLIDATED P & L STATEMENT



All percentage growth figures are v/s Q2 2019-20







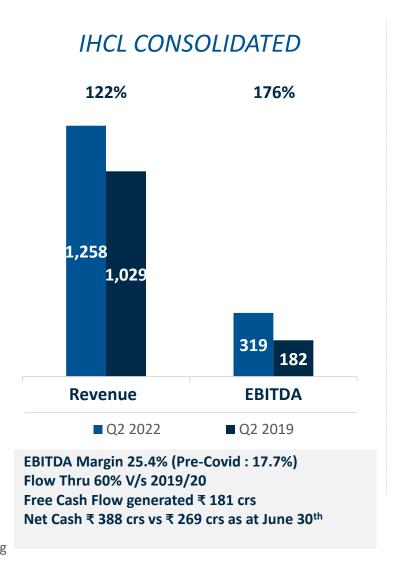




KEY HIGHLIGHTS – *Q2 2022/23*

₹/crores





IHCL STANDALONE 124% 160% 775 625 Revenue **EBITDA** Q2 2022 Q2 2019 Recovery %

EBITDA Margin 30.6% (Pre-Covid : 23.6%) Free Cash Flow positive at ₹ 124 crs Flow Thru 60% vs 2019/20



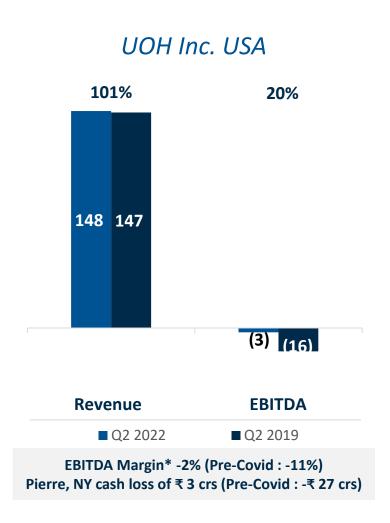


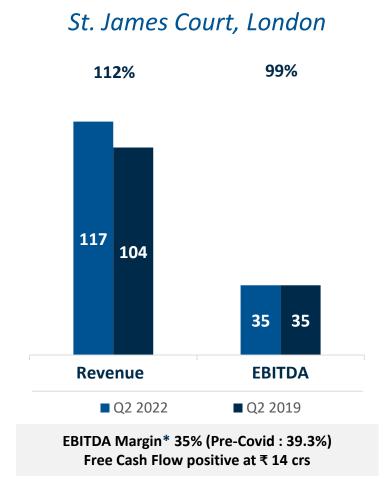


^{*}IHCL Enterprise Revenue is the summation of all Hotels including Ginger, all Corporates & Taj SATS Air Catering, agnostic of ownership

KEY HIGHLIGHTS – *Q2 2022/23*

₹/crores





*Before Fees to IHCL

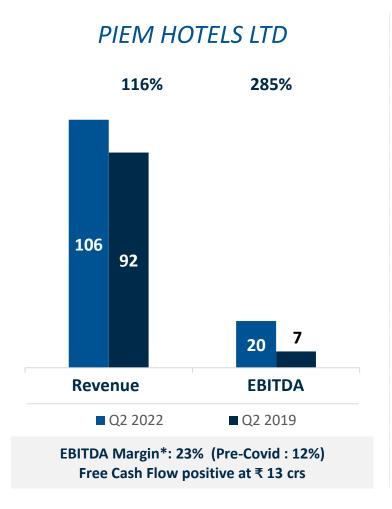


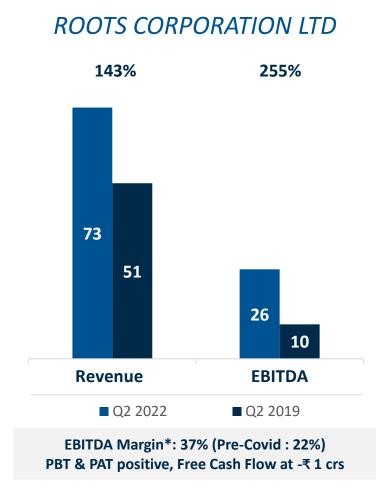


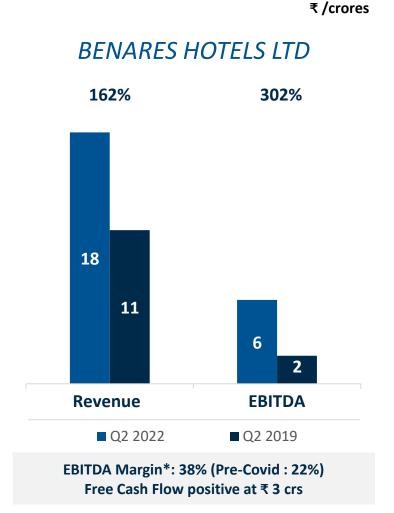




KEY HIGHLIGHTS – *Q2 2022/23*







*Before Fees to IHCL



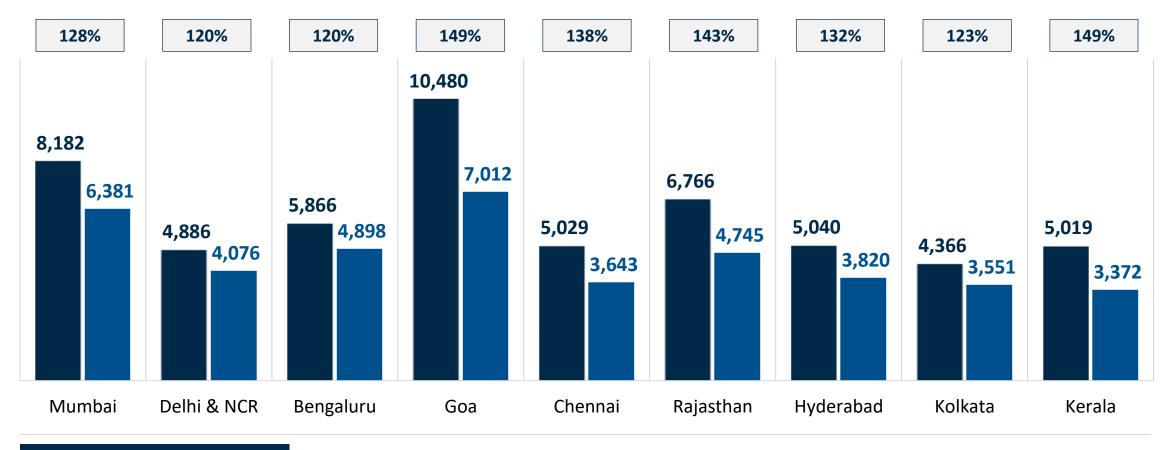






IS THE DOUBLE-DIGIT REVPAR GROWTH

STORY STILL INTACT?



Domestic Hotels – Like for Like

Q2 2022

Q2 2019



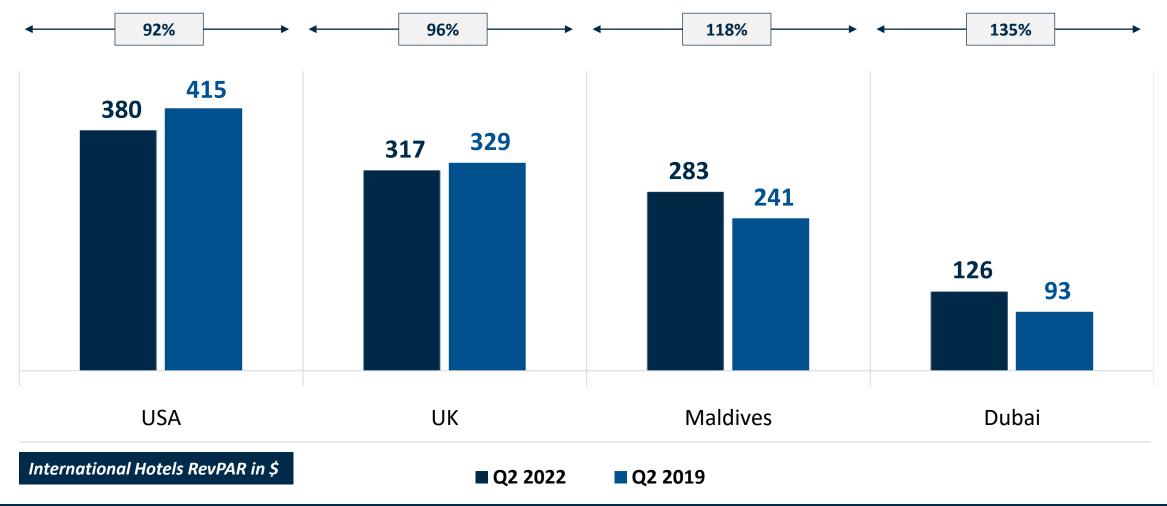






ARE THE KEY INTERNATIONAL MARKETS

BACK TO PRE-COVID LEVELS?



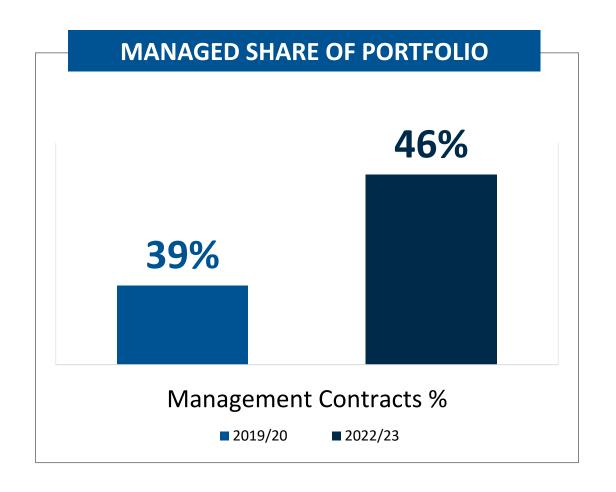






HOW IS THE ASSET LIGHT GROWTH

YIELDING RESULTS?













HOW IS IHCL TAKING LOYALTY TO THE NEXT LEVEL?









*Loyalty Led Revenues in April – October 2022







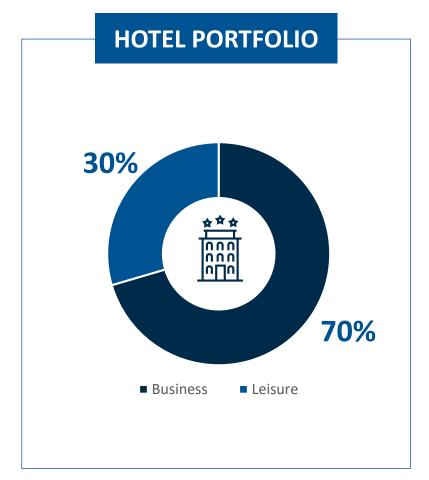






HOW WELL IS IHCL POSITIONED TO TAKE ADVANTAGE OF

BUSINESS & LEISURE GROWTH?





Well Hedged
Portfolio
with Pan-India Footprint



100+ Locations
with Market
Leadership in India



Authentic **Grand Palaces**of the Taj



Leisure Resorts Across **40+ Locations** in India



Business Hotels Across **Customer Segments**

Hotel Portfolio includes pipeline













HOW IS IHCL's RECOVERY / PERFORMANCE ACROSS DIFFERENT CUSTOMER SEGMENTS?

Domestic Hotels - LFL	Occ %			ARR in ₹			RevPAR in ₹			
	Q2 2022	Q2 2019	%	Q2 2022	Q2 2019	%	Q2 2022	Q2 2019	%	
Business	76%	70%	109%	7,977	6,907	115%	6,069	4,835	126%	
Leisure	54%	50%	108%	12,505	8,082	155%	6,738	4,039	167%	
Palaces	43%	46%	93%	26,247	16,362	160%	11,341	7,581	150%	
Ginger	58%	68%	85%	2,857	2,153	133%	1,668	1,473	113%	
Total Domestic	66%	65%	102%	8,049	6,130	131%	5,347	3,983	134%	

^{*}Like for Like



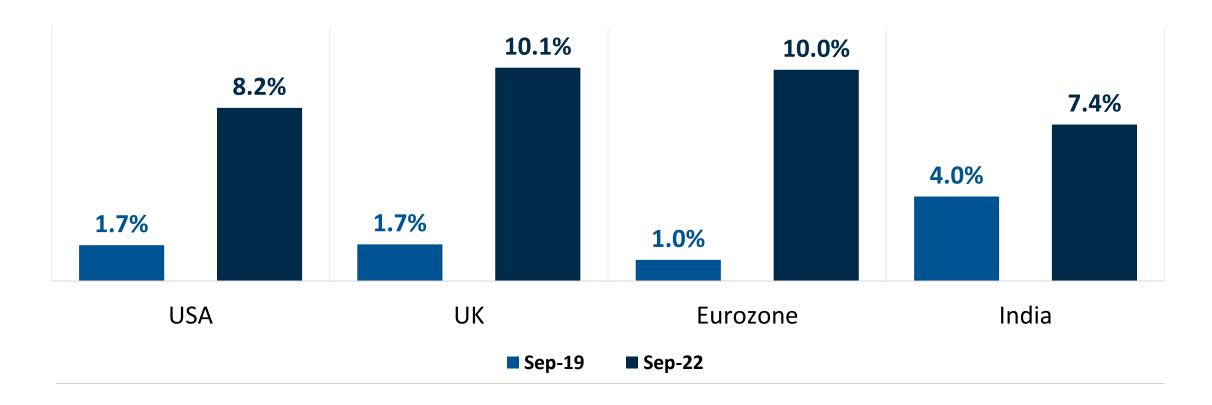








IS INFLATION A CONCERN FOR INDIAN HOSPITALITY?



India Relatively Insulated Compared to Key Major Economies





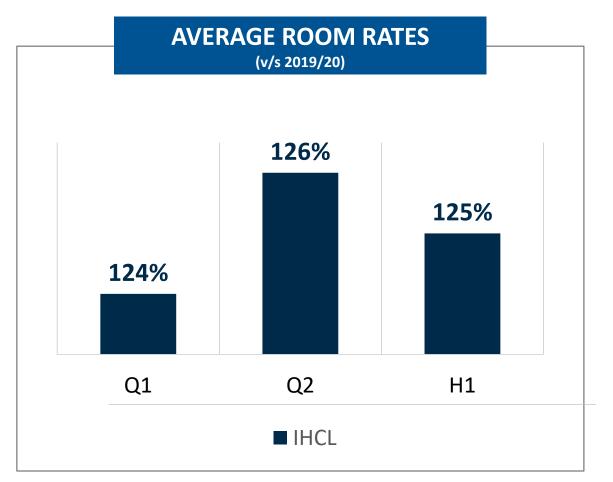


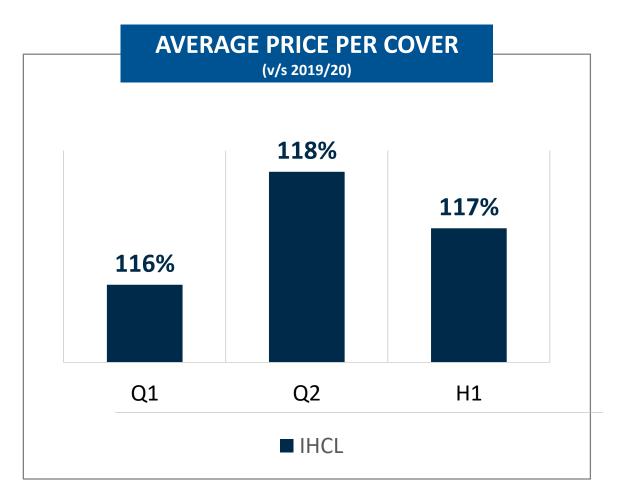




IS IHCL ABLE TO EFFECTIVELY COUNTER AND PASS ON

THE EFFECT OF INFLATION?





*Domestic Like for Like







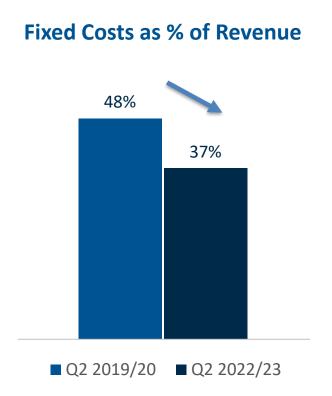




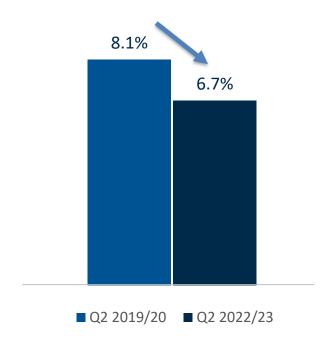


IS INFLATION RESULTING IN CREEP BACK OF COSTS?

Costs as a percentage of consolidated revenues continue to be lower



Corp. Overheads as % of Rev.

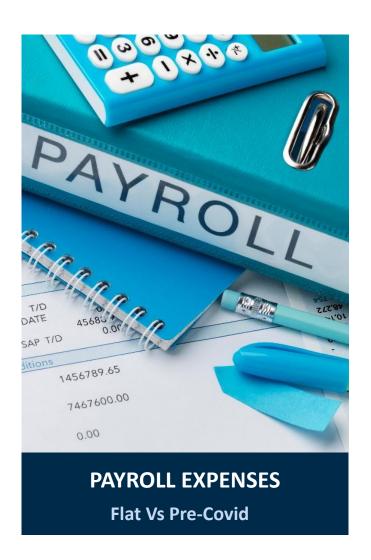


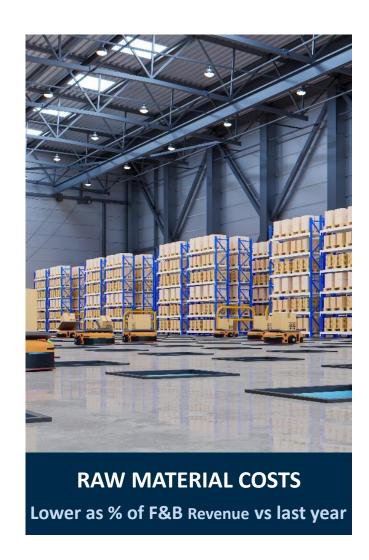


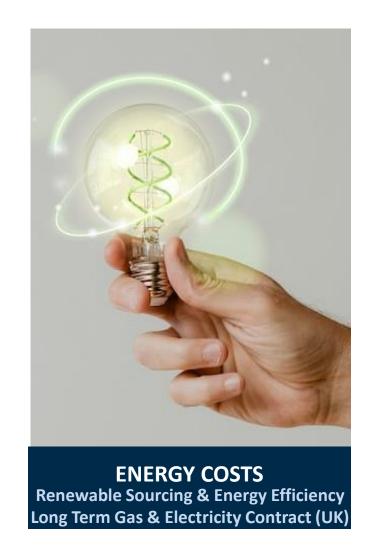




IS INFLATION RESULTING IN CREEP BACK OF COSTS?





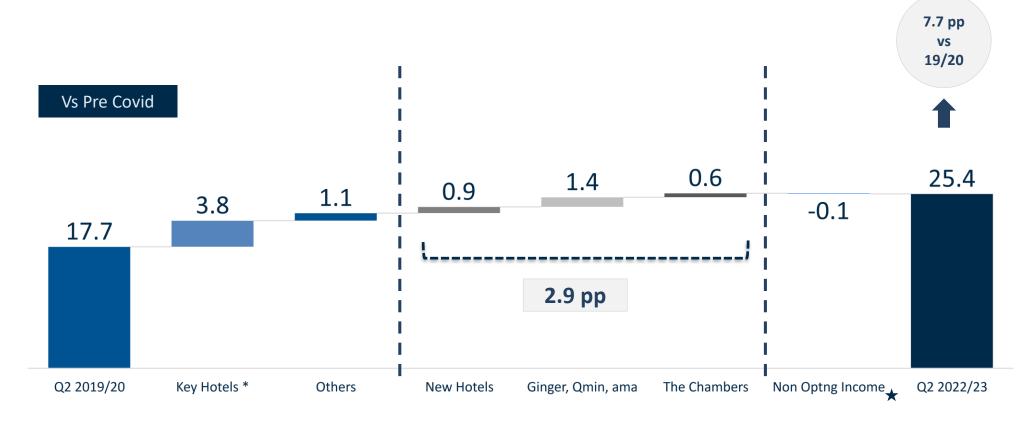






HOW ARE NEW BUSINESSES CONTRIBUTING

TOWARDS MARGIN EXPANSION?



*Asset management in key hotels + New hotels and businesses yielding results







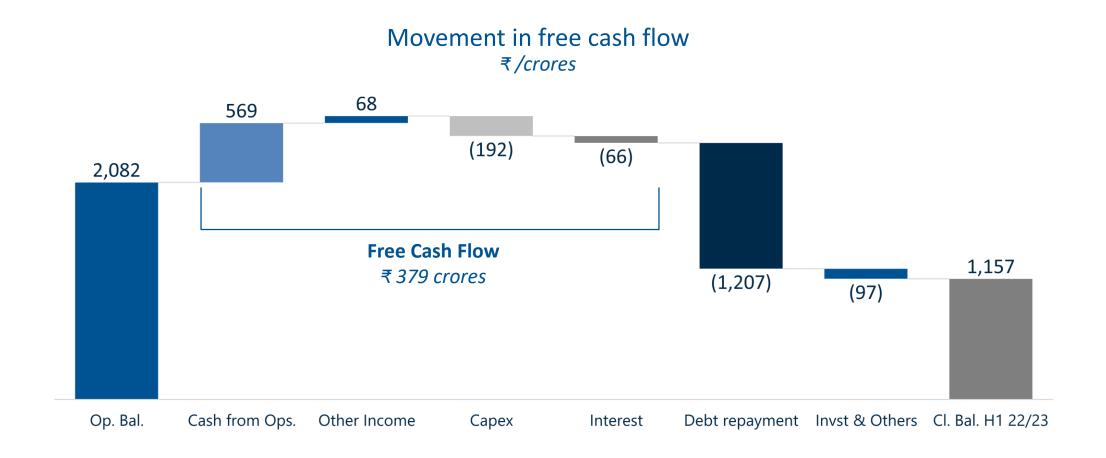








DOES THE FREE CASH FLOW MOMENTUM CONTINUE?



Free Cash Flow : Q1 ₹ 198 crs, : Q2 ₹ 181 crs

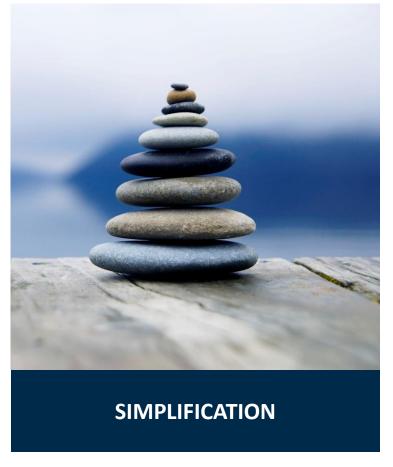




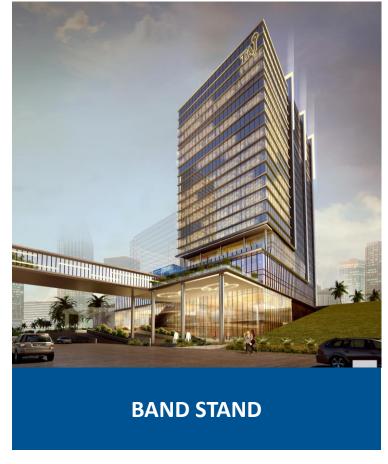




OTHER STRATEGIC IMPERATIVES







IHCL





SUMMARY: KEY QUESTIONS

































ANNEXURES















NATIONAL TOURISM AWARDS



CONDE NAST TRAVELLER HOTLIST



INDIA'S LEADING HOTEL 2022 WORLD TRAVEL AWARDS



INDIA'S LEADING PALACE HOTEL 2022 WORLD TRAVEL AWARDS





TAJ PALACE NEW DELHI

INDIA'S LEADING CONFERENCE HOTEL 2022 WORLD TRAVEL AWARDS



INDIA'S LEADING FAMILY RESORT 2022 WORLD TRAVEL AWARDS





WORLD TRAVEL AWARDS

Q2 & H1 2022/23 CONSOLIDATED P&L

₹/crores

		Q2				H1				
Particulars Particulars	2022/23	2021/22	2019/20	Var %	2022/23	2021/22	2019/20	Var %		
	Actual	Actual	Actual	Vs 19/20	Actual	Actual	Actual	Vs 19/20		
Revenue from Operations	1,233	728	1,007	22%	2,499	1,073	2,027	23%		
Non-Operating Revenue	25	24	21	18%	52	50	58	-11%		
Total Revenue	1,258	752	1,029	22%	2,551	1,123	2,086	22%		
Raw Material Cost	103	63	85	21%	207	91	170	22%		
Employee Benefits	376	279	365	3%	736	527	736	0%		
Fuel, Power and Light	77	58	71	8%	154	102	143	7%		
Other Expenditure	382	256	326	17%	730	428	645	13%		
Total Expenditure	939	656	847	11%	1,827	1,149	1,694	8%		
EBITDA	319	97	182	+	724	(26)	392	+		
EBITDA Margin	25.4%	12.9%	17.7%	7.7%	28.4%)	-2.3%	18.8%	9.6%		
Depreciation and Amortization Expense	103	102	100	+	205	204	200	+		
Finance Costs	60	114	87	-	122	224	172	-		
Profit Before exceptional Items & Tax	156	(119)	(5)	+	396	(454)	20	+		
Exceptional items Gain/(Loss)	12	(11)	(0)	+	3	9	2	+		
Profit/ (Loss) before tax	169	(130)	(5)	+	400	(445)	22	+		
Profit/ (Loss) After Tax	124	(118)	80	+	291	(388)	90	+		
Add: Share of Profit/(Loss) in Assoc. & JV's	5	(13)	(11)	+	20	(44)	(16)	+		
Less : Profit / (Loss due to Non Contr. interest)	(8)	10	2	-	(19)	35	3	-		
Profit / (Loss) after Non contr. Int., share of assoc. & JV	122	(121)	71	+	292	(398)	77	+		









Q2 CONSOLIDATED - EXCEPTIONALS

₹ /crores

		Q2		H1			
Particulars	2022/23 Actual	2021/22 Actual	2019/20 Actual	2022/23 Actual	2021/22 Actual	2019/20 Actual	
Gain/ (Loss) on Change in fair value of derivative contracts	-	-	(2)	-	6	(0)	
Exchange Gain / (Loss) - IHMS SA	-	(11)	-	(9)	(4)	-	
Gain on Sale & Manage back of Ginger Mangalore	12	-	-	12	7	-	
Profit on Sale of TMFK Investment	-	-	2	-	-	2	
Total	12	(11)	-	3	9	2	









	Q2				H1				
Particulars	2022/23 Actual	2021/22 Actual	2019/20 Actual	Var % Vs 19/20	2022/23 Actual	2021/22 Actual	2019/20 Actual	Var % Vs 19/20	
Revenue from Operations	750	461	599	25%	1,512	669	1,170	29%	
Non-Operating Revenue	24	19	27	-10%	51	38	63	-19%	
Total Revenue	775	481	625	24%	1,563	707	1,233	27%	
Raw Material Cost	66	42	54	22%	131	59	105	24%	
Employee Benefits	180	154	179	1%	350	302	351	0%	
Fuel, Power and Light	47	38	47	2%	96	67	94	2%	
Other Expenditure	244	167	198	23%	461	276	390	18%	
Total Expenditure	538	401	478	13%	1,038	705	940	10%	
EBITDA	237	80	148	+	524	2	293	+	
EBITDA Margin	(30.6%)	16.6%	23.6%	7.0%	(33.6%)	0.3%	23.8%	9.8%	
Depreciation and Amortization Expense	52	50	51	+	102	101	102	+	
Finance Costs	32	82	60	-	64	163	119	-	
Profit Before exceptional Items & Tax	154	(53)	37	+	358	(263)	73	+	
Exceptional items Gain/(Loss)	(3)	(8)	(8)	+	(5)	(18)	(5)	+	
Profit/ (Loss) before tax	150	(61)	29	+	353	(281)	68	+	
Profit/ (Loss) After Tax	113	(54)	119	-	261	(244)	141	+	

^{*} Finance Costs includes Interest on Lease Liability ₹ 23 crs











Q2 STANDALONE EXCEPTIONALS

₹ /crores

Particulars 2		Q2		H1			
		2021/22 Actual	2019/20 Actual	2022/23 Actual	2021/22 Actual	2019/20 Actual	
Gain / (Loss) on Change in fair value of derivative contracts	-	-	(2)	-	6	-	
Provision for Pierre Cash Loss funding	(3)	(7)	(27)	(3)	(20)	(26)	
Provision for Taj Cape Town Cash Loss funding	(1)	(1)	-	(3)	(5)	-	
Profit on Sale of TMFK Shares	-	-	21	-	-	21	
Total	(3)	(8)	(8)	(5)	(18)	(5)	







Q2 2022/23 - REVENUE METRICS (DOMESTIC)

Doutioulous	Stand	lalone	Enterprise		
Particulars	Q2 2022/23	Q2 2019/20	Q2 2022/23	Q2 2019/20	
Occupancy %	70	68	63	64	
ARR in ₹	11,003	8,696	7,942	6,017	
RevPAR in ₹	7,681	7,681 5,932		3,853	
	_			(₹/ crores)	
Room Revenue	318	236	817	533	
F & B Revenue	284	243	745	549	
Other Revenue*	173	147	281	222	
Total Revenue	775	625	1,844 #	1,304 #	

^{*}Incl. Non-Operating

#Total Enterprise Revenue is the summation of all Domestic Hotels including Ginger, all Corporates & Taj SATS Air Catering













REVPAR RECOVERY BY DESTINATION VS PRE - COVID - DOMESTIC LFL

Domestic Hotels - LFL		Occ %		ARR in ₹			RevPAR in ₹		
Domestic Hotels - LFL	Q2 2022	Q2 2019	Recovery%	Q2 2022	Q2 2019	Recovery%	Q2 2022	Q2 2019	Recovery%
Mumbai	81%	75%	108%	10,064	8,455	119%	8,182	6,381	128%
Delhi & NCR	73%	78%	93%	6,684	5,204	128%	4,886	4,076	120%
Bengaluru	73%	68%	106%	8,083	7,174	113%	5,866	4,898	120%
Goa	73%	71%	102%	14,407	9,832	147%	10,480	7,012	149%
Chennai	74%	65%	113%	6,820	5,574	122%	5,029	3,643	138%
Rajasthan	45%	49%	93%	14,953	9,764	153%	6,766	4,745	143%
Hyderabad	68%	63%	108%	7,437	6,106	122%	5,040	3,820	132%
Kolkata	72%	59%	122%	6,041	6,017	100%	4,366	3,551	123%
Kerala	60%	61%	98%	8,334	5,510	151%	5,019	3,372	149%
Grand Total	66%	65%	102%	8,049	6,130	131%	5,347	3,983	134%

^{*}Domestic Like for Like











REVPAR RECOVERY BY DESTINATION VS PRE - COVID - INTERNATIONAL LFL

		Occ % ARR in \$ RevPAR			RevPAR in \$				
International Hotels - LFL	Q2 2022	Q2 2019	%	Q2 2022	Q2 2019	%	Q2 2022	Q2 2019	%
USA	59%	82%	73%	641	509	126%	380	415	92%
UK	76%	91%	84%	416	362	115%	317	329	96%
Maldives	54%	50%	108%	526	480	109%	283	241	118%
Dubai	82%	78%	106%	154	120	128%	126	93	135%
Others	38%	57%	66%	89	98	91%	34	56	61%
Total	54%	69%	79%	290	245	118%	157	168	94%

^{*}Domestic Like for Like

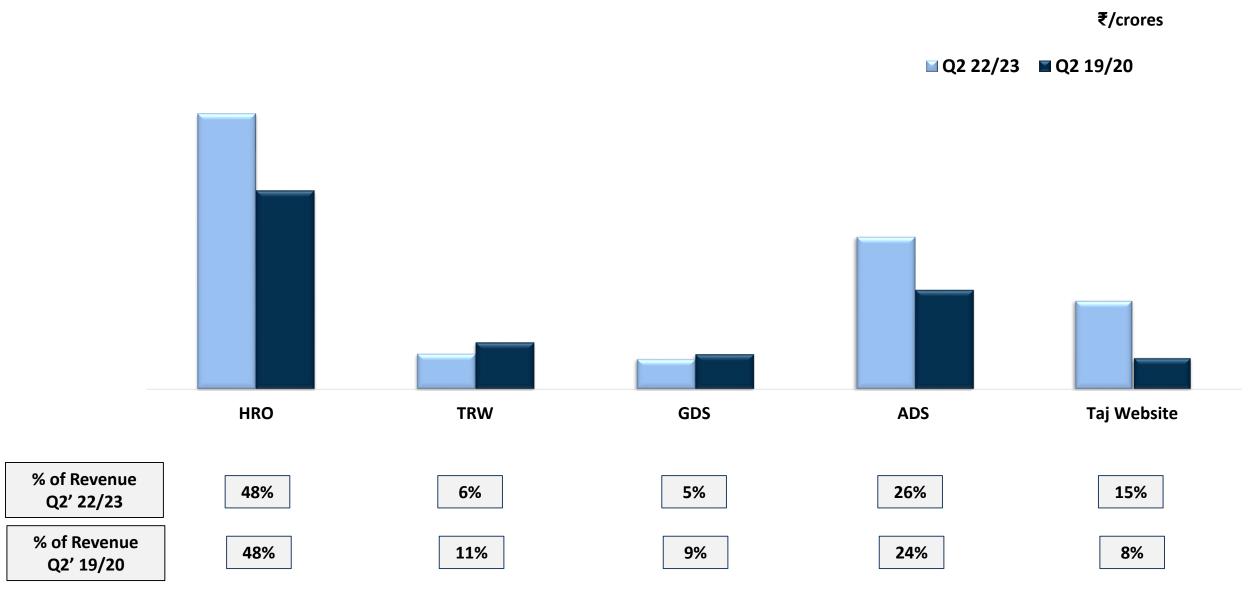








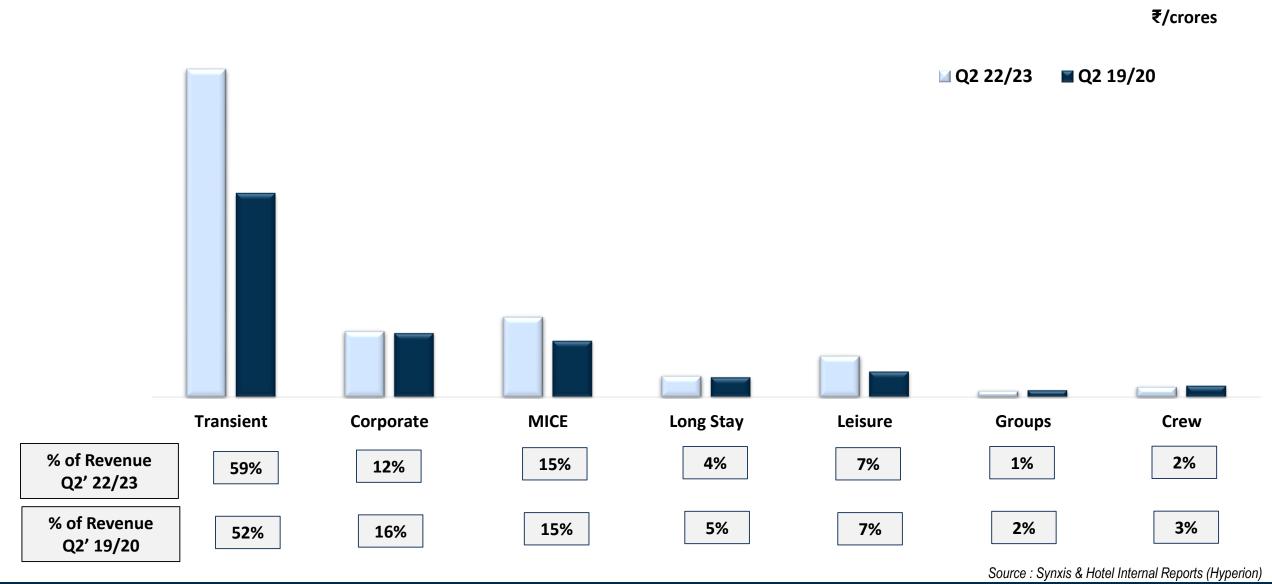
CHANNELS - ROOM REVENUE (ALL HOTELS): Q2 22/23 VS 19/20







MARKET SEGMENT – ROOM REVENUE (ALL HOTELS): Q2 22/23 VS 19/20













CHAMBERS

₹/crores

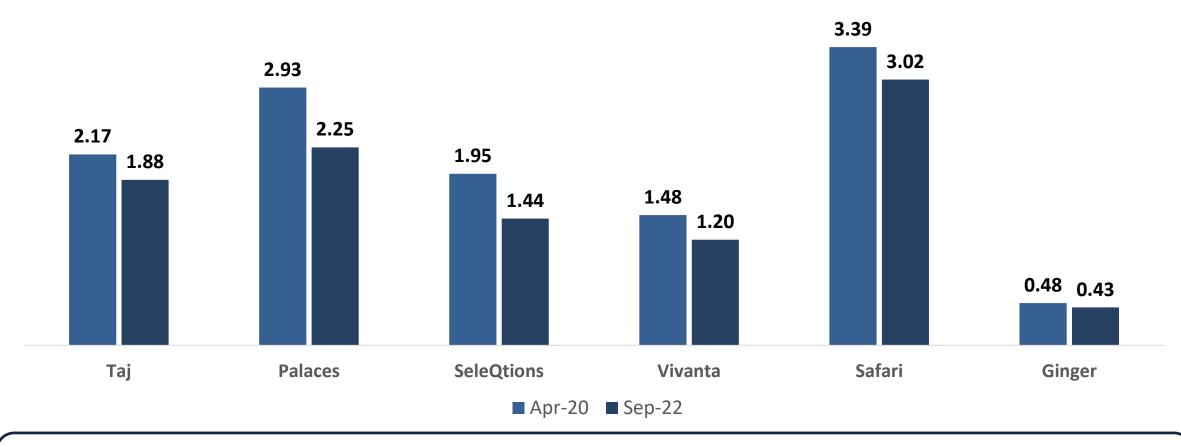
Chambers	Q2 FY 23	Q2 FY 22
Initiation Fees	12	15
Renewal Fees	13	10
Total Income	24	25
Total No. of Chambers members	2,500+	2,300+







MANPOWER / ROOM BY BRAND



Manpower Rationalized Through

- Redeployments 504 Associates
- Reimagine ways of working Multiskilling, Cluster Approach, Shared Services

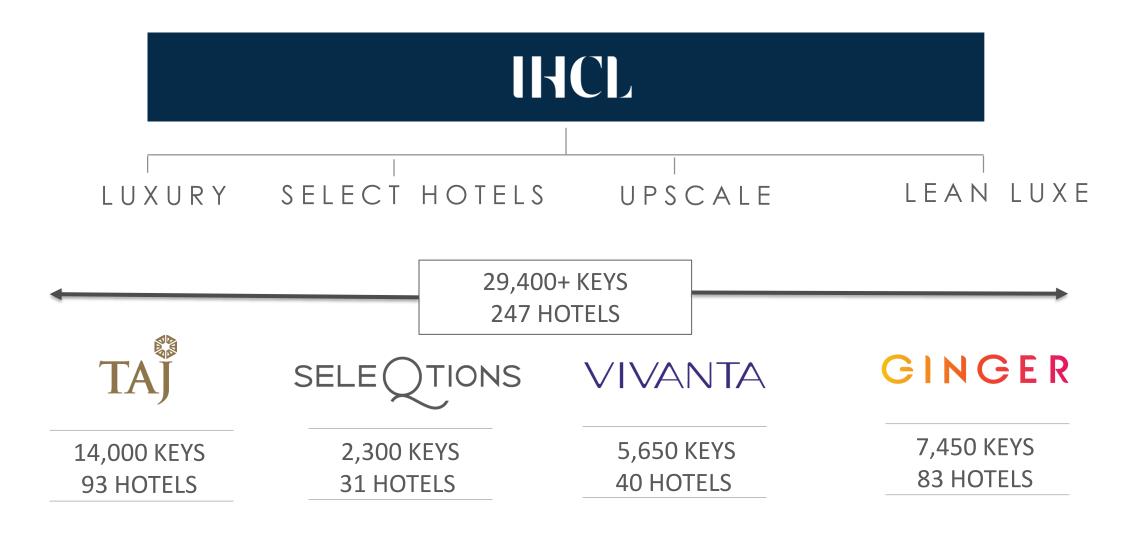








BRANDSCAPE – OPERATING + PIPELINE



^{*}Portfolio figures as on October 31, 2022 including hotels under various stages of development





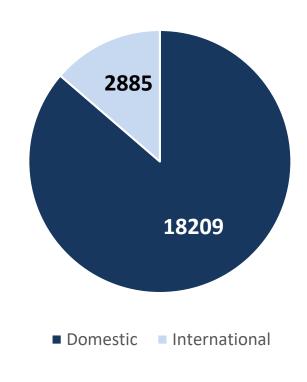




OPERATING PORTFOLIO

Inventory by Geography

Inventory by Contract Type





As of 31st October 2022, IHCL has 182 hotels operational with 21,094 Rooms









UPCOMING HOTELS IN FY 22-23 (NOVEMBER 2022 TO MARCH 2023)

Hotel Name	Ownership	Inventory
Manali - IHCL SeleQtions	Managed	33
Jaagir Lodge, Dhudhwa - IHCL SeleQtions	Managed	20
Norbu Dharamshala - IHCL SeleQtions	Managed	50
Ginger Bharuch	Managed	55
Ginger Aurangabad, Jalgaon Road	Group Co	64
Taj Amer, Jaipur	Managed	245
Ginger Noida, Sector 133	Group Co	114
Ginger Siruseri, OMR Chennai	Group Co	99
Ginger Coimbatore, Avinashi Road	Managed	72
Devi Ratn Phase II (expansion)	Managed	82









PIPELINE - AS OF OCTOBER 31, 2022

Brands	Nov 2022 to March 24	2024-25	2025-26	2026-27	Pipeline Rooms
Taj	862	438	1,201		2,501
IHCL					-
Management Contracts	862	438	1,201		2,501
SeleQtions	872	308	-		1,180
IHCL					-
Management Contracts	872	308			1,180
Vivanta	549	649	600	80	1,878
IHCL			125		125
Management Contracts	549	649	475	80	1,753
Ginger	1,417	679	672		2,768
Owned/Leased	1,228*	354	472		2,054
Management Contracts	189	325	200		714
Grand Total	3,700	2,074	2,473	80	8,327

No. of
Hotels
13
-
13
14
-
14
13
1
12
25
19
6
65







^{*} Includes Ginger, Santacruz which will be housed in IHCL.

The opening schedule is indicative and may change in the future.

DISCLAIMER

These presentations may contain forward-looking statements within the meaning of applicable securities laws. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements.

Forward-looking statements are not guarantees of future performance and involve risks and uncertainties and other factors that may cause actual results to differ materially from those anticipated at the time the forward-looking statements are made. Future results, performance and achievements may be affected by general economic conditions, regulatory environment, business and financing conditions, foreign exchange fluctuations, cyclicality and operating risks associated with the hospitality industry and other circumstances and uncertainties.

Although we believe the expectations reflected in such forward looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be attained or that results will not materially differ. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

Please visit our corporate website **www.ihcltata.com** for previous investor communications.



IHCL

Delivering Responsible Profitable Growth

GLOBAL CONFERENCE CALL Q2 FY 2022/23

11th November, 2022







