# 

# Continued Growth Momentum

GLOBAL CONFERENCE CALL Q3 FY25

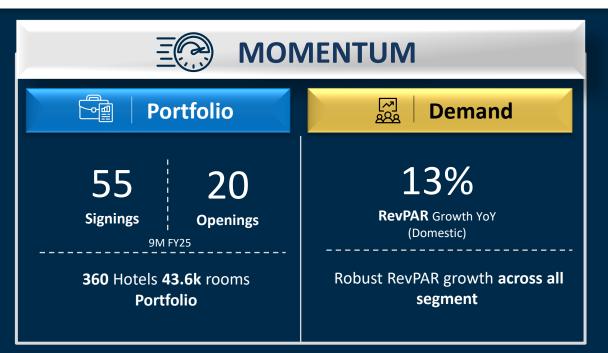
17<sup>th</sup> January, 2025







### A QUARTER OF EXCELLENT GROWTH MOMENTUM & RESULTS







32%

Management Fee (1) **Growth YoY** 

**RIGHT MIX OF CAPITAL LIGHT PORTFOLIO**  40%

New Business (2) Revenue **Growth YoY** 

**ACCELERATED OPENINGS & STRATEGIC VENTURE** 

Opened Taj Cochin International Airport (Leased Asset)

Tree of Life – now a subsidiary w.e.f 13 Jan, 2025

All growth numbers are for IHCL Consol Q3, Cash conversion ratio is for 9 months

<sup>(2)</sup> New Business includes revenue from Ginger, Qmin & amã





















<sup>(1)</sup> Management Fee includes Technical & Brand fee

## FINANCIAL HIGHLIGHTS Q3FY25 11th CONSECUTIVE QUARTER OF

### BEST EVER PERFORMANCE

						2
Q3 Revenue & Growth YoY	REVENUE	EBITDA	EBITDA MARGIN	OP. EBITDA MARGIN	PAT	PAT MARGIN
CONSOLIDATED#	₹ <b>2,592 Crore</b> ↑ 29%	₹ <b>1,020 Crore</b> ↑ 32%	<b>39.4%</b> ↑ 0.8 pp	<b>38.0%</b> ↑ 0.7 pp	₹ <b>582 Crore</b> ↑ 29%	<b>22.5%</b> ↓ 0.1 pp
STANDALONE	<b>₹ 1,517 Crore</b> ↑15%	<b>₹ 725 Crore</b> ↑ 21%	<b>47.8%</b> ↑ 2.4 pp	<b>46.3%</b> ↑ 2.7 pp	₹ <b>469 Crore</b> ↑ 23%	<b>30.9%</b> ↑ 2.2 pp

Quarterly EBITDA & PAT crossed ₹ 1,000 Cr & ₹ 500 Cr respectively for the first time

<sup>#</sup> TajSATS consolidated w.e.f August 2024















### ....POWERED BY GROWTH IN BOTH SEGMENTS

**Q3** Revenue **REVENUE** & Growth YoY **EBITDA EBITDA** OP. EBITDA **MARGIN MARGIN** ₹ 2,316 Crore **₹ 947 Crore** 40.9% 39.4% HOTEL **SEGMENT** 个16% 个 23% 个 2.3 pp 个 2.1 pp **₹ 275 Crore** ₹74 Crore 26.7% **25.7%** 个18% 个 23% ↑ 1.0 pp 个 0.7 pp Healthy margin expansion across

















### ...LEADING TO BEST EVER Q3 ON ALL METRICES

											<b>₹/ crores</b>
IHCL Consol.	Q3	Q3	Q3	Q3	Q3	Q3	Q3	Q3	Q3	Q3	Q3
	FY25	FY24	FY23	FY22	FY21	FY20	FY19	FY18	FY17	FY16	FY15
Operating Revenue	2,533	1,964	1,686	1,111	560	1,373	1,323	1,197	1,132	1,162	1,207
Operating EBITDA	962	732	597	322	(17)	426	336	281	267	251	237
Op. EBITDA Margin (%)	38.0%	37.3%	35.4%	29.0%	-3.0%	31.0%	25.4%	23.4%	23.6%	21.6%	19.7%
Total Income	2,592	2,004	1,744	1,134	615	1,409	1,338	1,217	1,146	1,185	1,235
Total EBITDA	1,020	772	655	344	38	462	350	300	280	274	266
EBITDA Margin (%)	39.4%	38.5%	37.6%	30.4%	6.2%	32.8%	26.2%	24.7%	24.5%	23.1%	21.5%
PBEIT	886	658	552	245	(64)	361	267	226	211	202	191
PBT	834	605	495	109	(148)	275	259	169	146	92	130
Profit after Tax (PAT)	582	452	383	76	(119)	203	162	108	93	13	62
PAT Margin (%)	22.5%	22.6%	22.0%	6.7%	-19.3%	14.4%	12.1%	8.9%	8.1%	1.1%	5.0%

From 2019 / 20 onwards, numbers are basis Post-IND AS figures. PBEIT – Profit Before Exceptional Items, Interest and Taxes



### STRONG GROWTH OUTLOOK FOR Q4

### ON TRACK TO DELIVER GUIDANCE OF DOUBLE DIGIT REVENUE GROWTH



**Demand** continues to outpace supply



**Large scale Events** & Concerts facilitated by convention centres



Continued momentum of **Domestic tourism** backed by Infrastructure development



Indian wedding season continues in Q4 with higher wedding dates



Peak travel season for spiritual destinations like Prayagraj, Varanasi, Tirupati



**30%** Foreign Tourist concentrated in Q4 with favourable weather conditions



**Bharat Mobility Expo** 



**AERO INDIA** 



**Pravasi Bhartiya Diwas** 



Mahakumbh

**Key Sports Events** in Q4























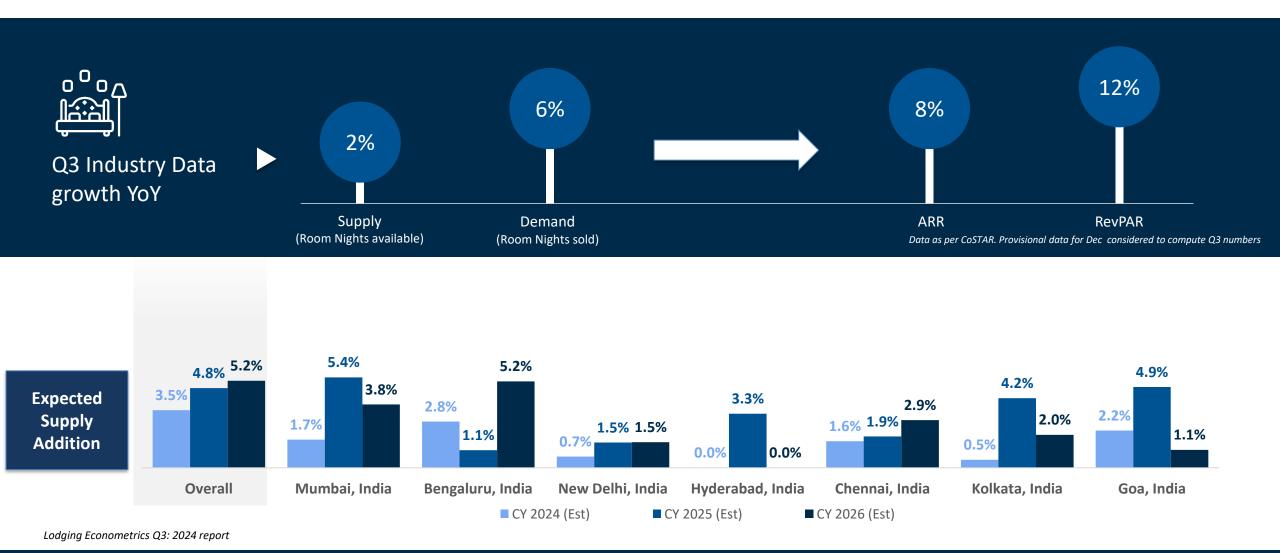






### **DEMAND CONTINUES TO OUTPACE SUPPLY**

### LIMITED ADDITION EXPECTED IN KEY CITIES











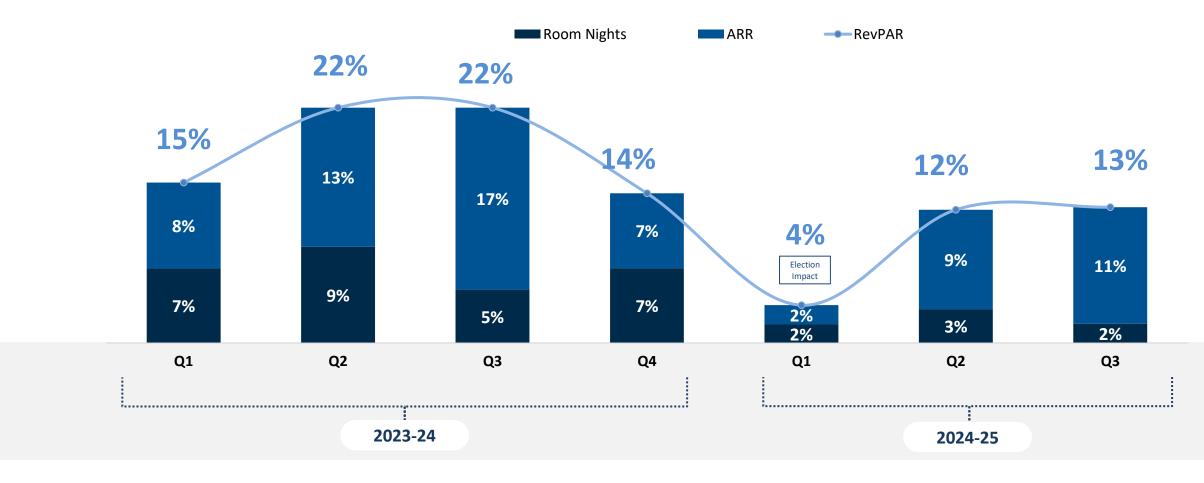








### **CONSISTENT REVPAR GROWTH ACROSS QUARTERS**



Data for domestic consol. Hotels on Like for Like(LFL) basis. LFL – excludes hotels opened after 1st April 2022







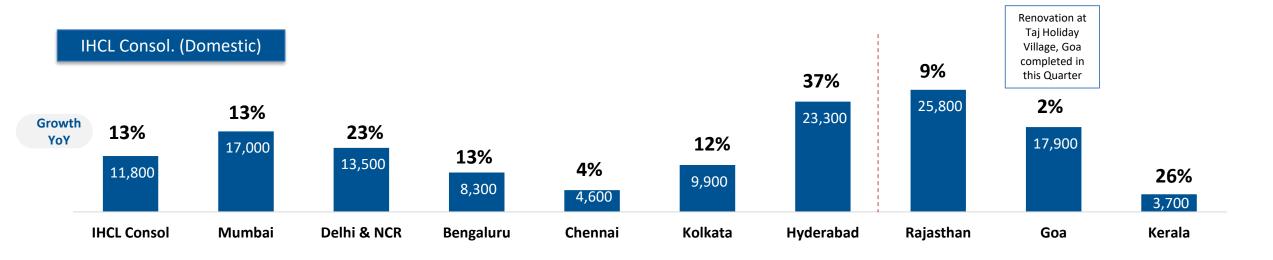


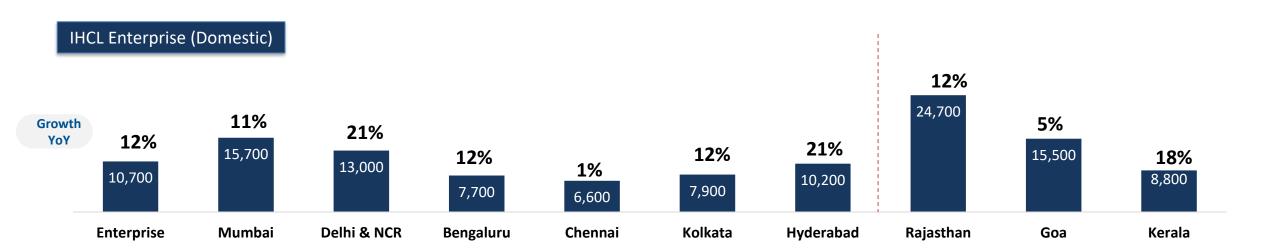






### .& ACROSS KEY CITIES PRIMARILY LED BY ARR GROWTH





Data for domestic hotels & Like for Like(LFL) basis.(LFL) – excludes hotels opened after 1st April 2022













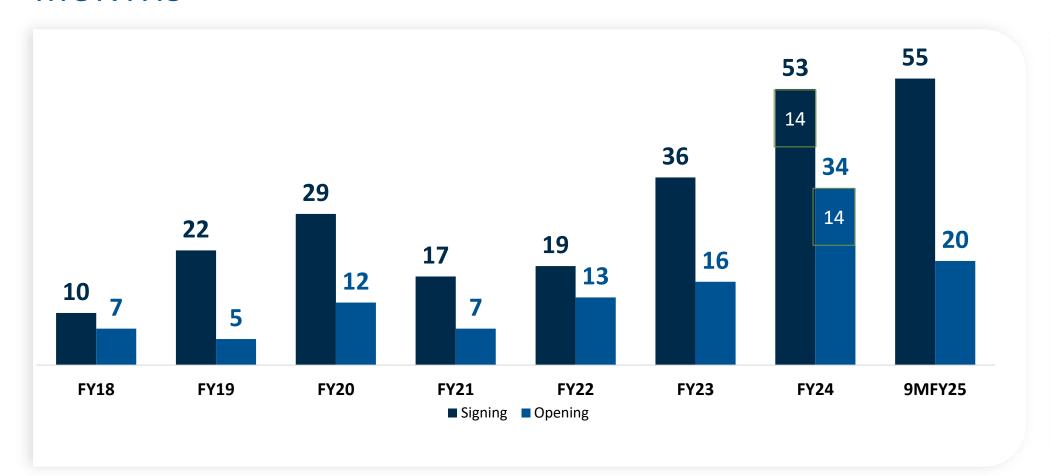






# **ACCELERATED PACE OF GROWTH YOY** *HIGHEST EVER SIGNINGS IN 9*

### **MONTHS**



**360** Hotels Globally 237 Operational 333 Hotels in India **219** Operational Present Across **160+** Locations, **30+** States & UTs

Well poised to achieve ACCELERATE 2030 portfolio targets

Strategic alliance with Tree of Life







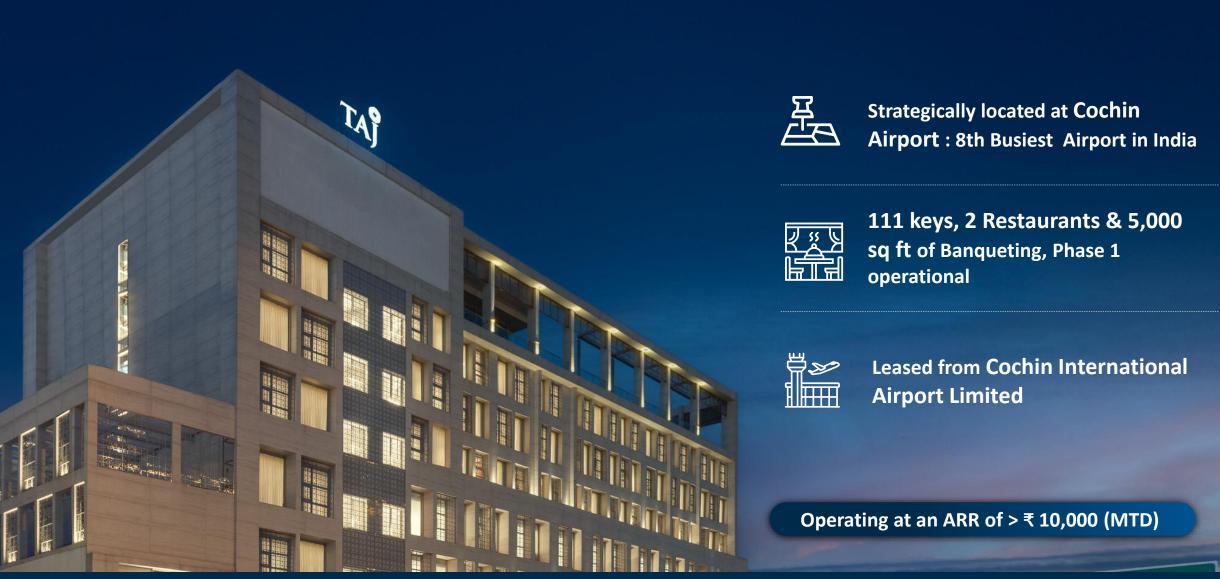








### TAJ COCHIN INTERNATIONAL AIRPORT







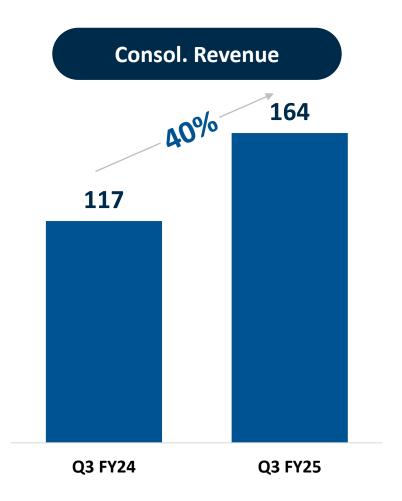




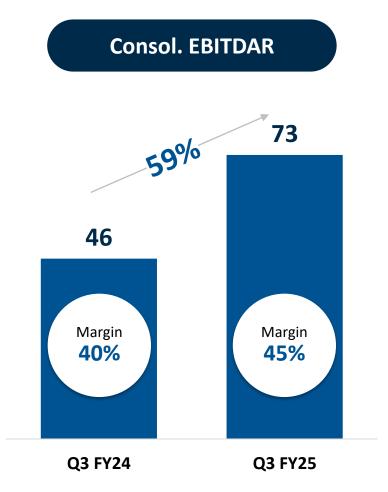




### **NEW BUSINESS HIGHER GROWTH & VAST POTENTIAL**







Revenue & EBITDAR for New Business includes Ginger, ama, Qmin at IHCL Consol. level.

















### **GINGER** ADDING MARQUEE PROPERTIES IN PRIME LOCATIONS



Ginger Chanakyapuri, New Delhi



















### **QMIN** EXPANSION THROUGH STRATEGIC ALLIANCES



Westside, Mumbai



Westside, Bangalore



Airport, TFS















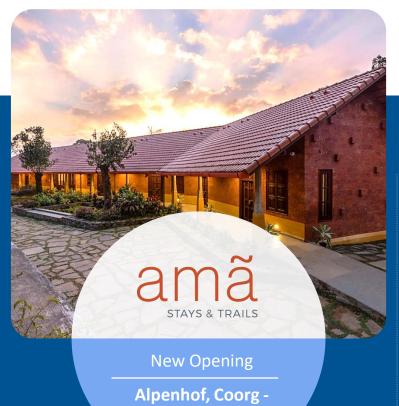
### amã STAYS & TRAILS, TREE OF LIFE EXPERIENTIAL STAY PROPOSITIONS

250 Portfolio

119 Operational

**Enterprise Revenue** 27% Growth YoY







**New Opening** 

Tree of Life Ramvilas, Bandhavgarh



Portfolio



Operational



**Enterprise Revenue** 

Tree of Life to be consolidated from Jan-25









amã Stays & Trails

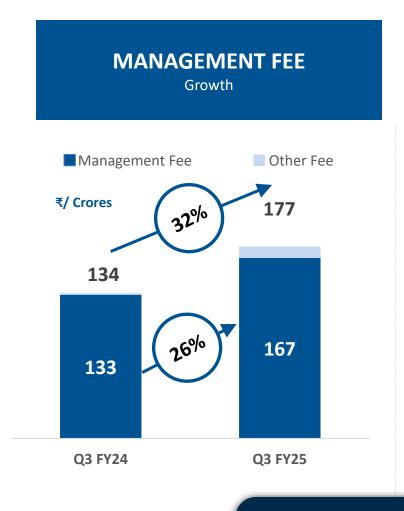






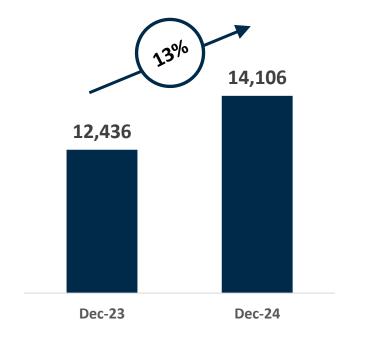


### MANAGEMENT FEE GROWTH DRIVING NOT LIKE FOR LIKE REVENUE



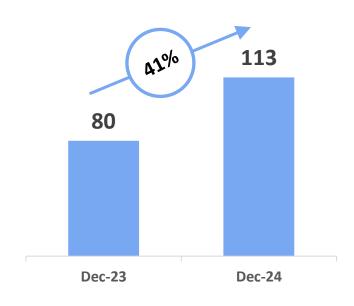


Managed Hotel Rooms



### **NET UNIT GROWTH**

amã Managed Bungalows



Adding to Capital Light revenue share

Fee data for IHCL Consol., Net Unit Growth denotes operational Inventory

















### **RE-IMAGINED CHAMBERS STRONG VALUE PROPOSITION**











### **GROWTH PLAYING OUT ACROSS** ALL BRANDS OVER THE YEARS

**IHCL Enterprise Growth Q3FY25 vs Q3FY20** TAJ **Enterprise Revenue** GINGER SELEOTIONS VIVANTA **GATEWAY** 13% 1 22% 11% 10% **1** 23% **Revenue CAGR** 1 20% 18% 1 29% 13% **31% EBITDA CAGR** 















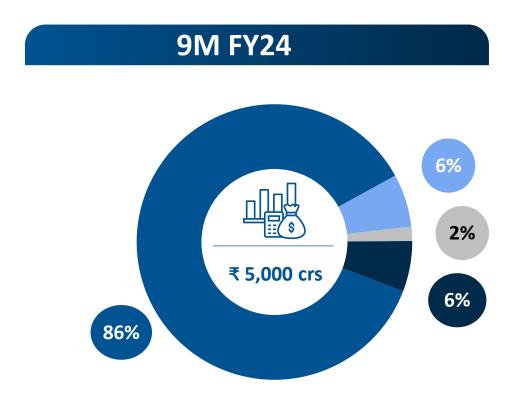


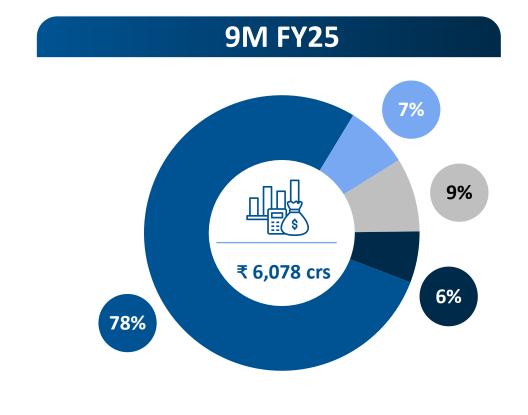


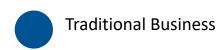




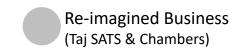
### **DIFFERENTIATED STRATEGY** ENABLING DIVERSIFICATION OF REVENUE

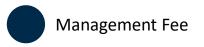












Data for IHCL Consol.











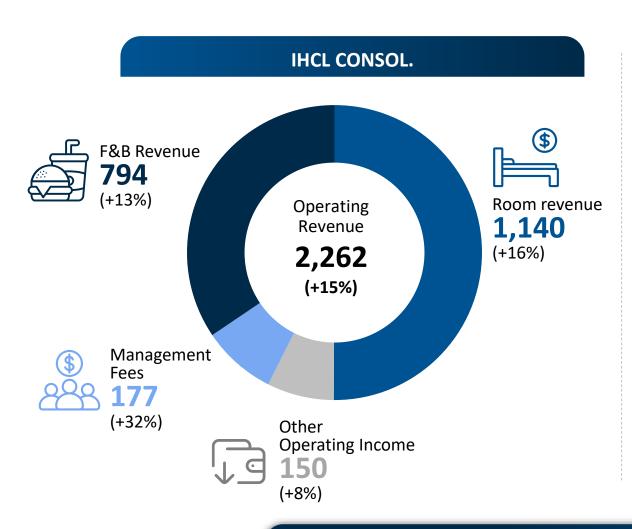


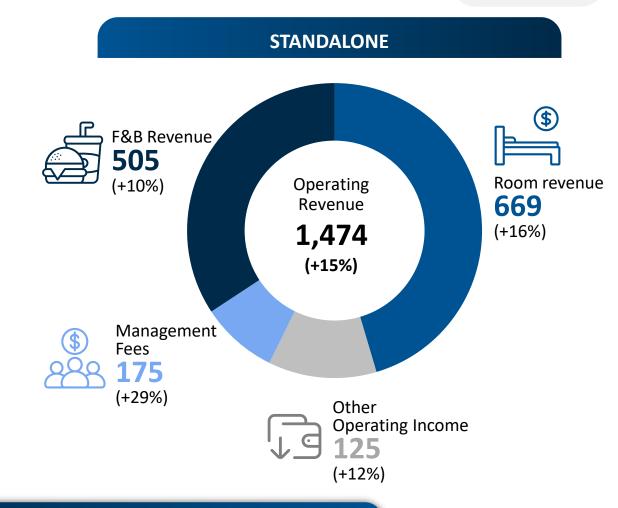


### **HOTEL SEGMENT REVENUE** SECULAR GROWTH ACROSS ALL

### REVENUE STREAMS

Q3 Revenue ₹ Cr & Growth YoY

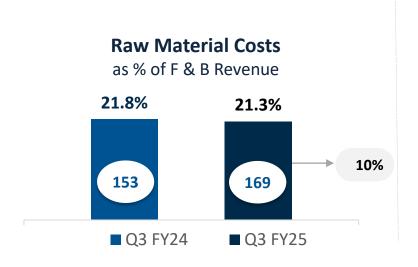


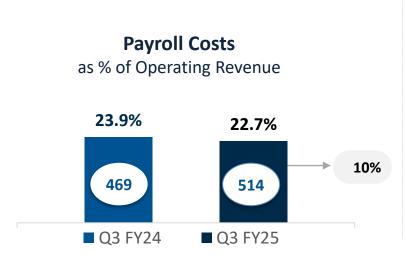


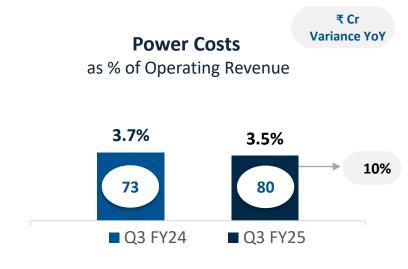
led by double digit revenue growth both for Domestic & International operations

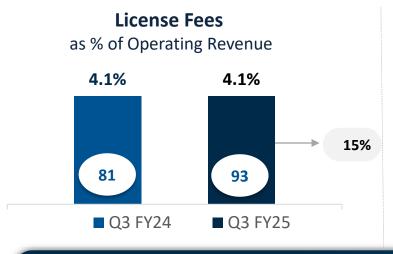


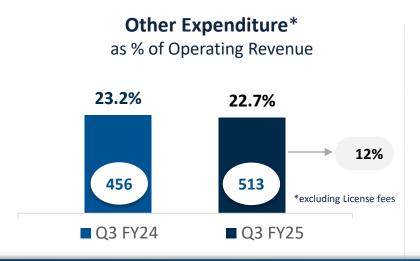
### **OPERATIONAL EFFICIENCIES** MARGIN EXPANSION FOR HOTEL SEGMENT











Cost saving and operational efficiency continue inspite of higher expenditure on CSR and Payroll on account of better performance.

Operating Margin expansion by 210 bps











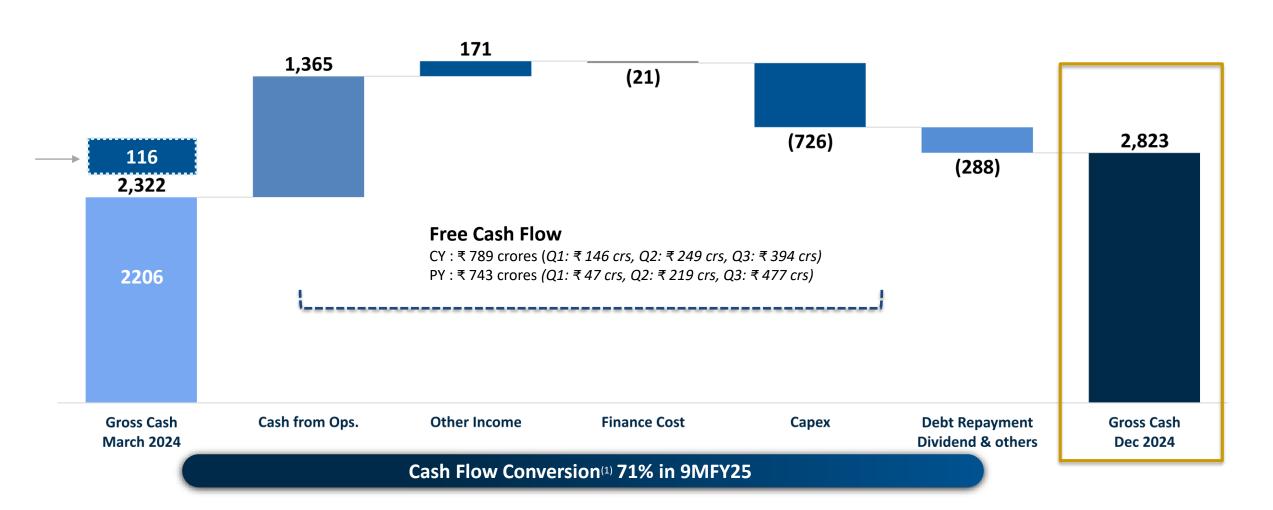






### **STRONG BALANCE SHEET** WITH HEALTHY CASH RESERVES

₹/crores



(1) Cash Flow conversion is Cash from Operations divided by Operating EBITDA





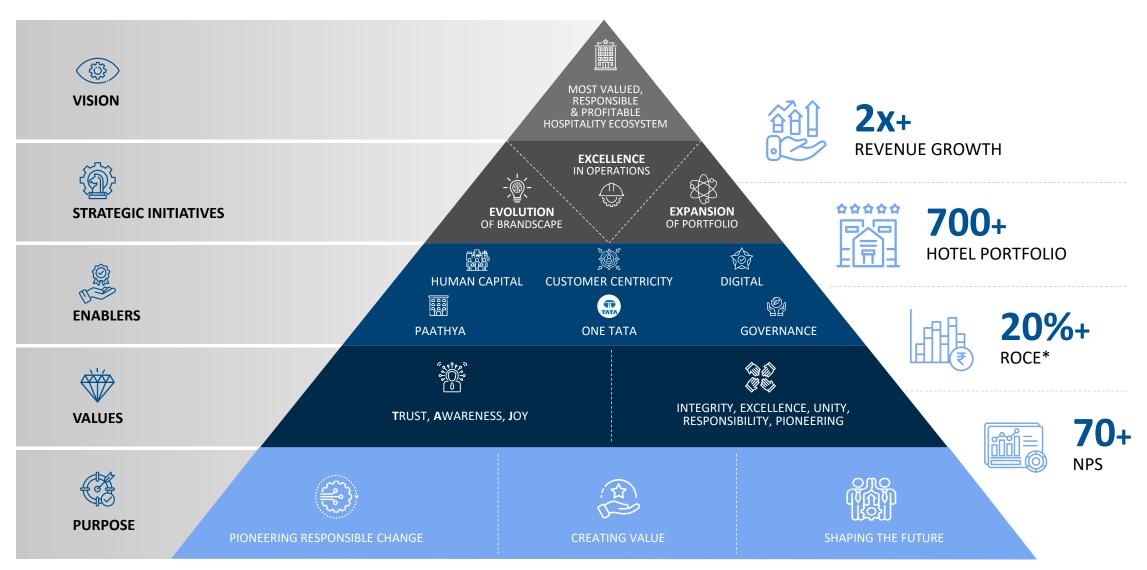








### **GROWTH GUIDED BY OUR STRATEGY ACCELERATE 2030**



\*Excluding the impact of any future acquisitions and business combinations

















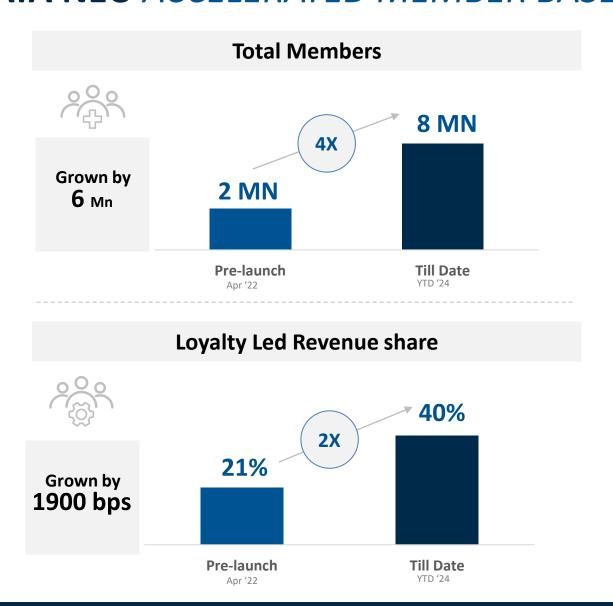








### TATA NEU ACCELERATED MEMBER BASE DRIVING HIGHER LOYALTY





Loyalty Led Revenues is the revenue generated by Loyalty customers.















# **DOING BUSINESS** THE RESPONSIBLE WAY



### Waste

100% elimination of single-use plastic



### Waste

100% operating hotels will have an organic waste management system

paathyā 2030 Goals



### Water

100% water recycling



### **Energy**

50% energy use to be from renewables



All hotels to provide **EV** charging stations

(1) Includes purchased premium green power

# YTD FY 24/25 UPDATE



**396 Tons** of Plastic Saved through Glass Bottles, Bio-degradable Bathroom Amenities, Paper Straws



**61 hotels** have bottling plants to eliminate use of single-use plastic bottles



48%

water recycled



37%

Renewable energy (1)



336 EV

charging stations across 134 locations in India



















# **ANNEXURES**







## **CONSOLIDATED P&L Q3 & 9MFY25**

Particulars	Q3FY24	Q3FY25	Var %	9MFY24	9MFY25	Var %
Revenue from Operations	1,964	2,533	29%	4,863	5,909	22%
Non-Operating Revenue	40	59	47%	137	169	23%
Total Revenue	2,004	2,592	29%	5,000	6,078	22%
Total Expenditure	1,231	1,571	28%	3,366	3,997	19%
EBITDA	772	1,020	32%	1,634	2,081	27%
EBITDA Margin	38.5%	39.4%	+0.8 pp	32.7%	34.2%	+1.6 pp
Operating EBITDA	732	962	31%	1,497	1,913	28%
Operating EBITDA Margin	37.3%	38.0%	+0.7 pp	30.8%	32.4%	+1.6 pp
Depreciation and Amortization Expense	114	134	17%	335	376	12%
Finance Costs	53	52	-1%	169	154	-8%
Profit/ (Loss) before tax & Exceptional Items	605	834	38%	1,131	1,551	37%
Exceptional Items	-	-	-	-	307	+
Profit/ (Loss) before tax	605	834	38%	1,131	1,858	64%
Profit After Tax	438	614	40%	809	1,421	76%
Add: Share of Profit/(Loss) in Assoc. & JV's	39	19	-52%	83	54	-35%
Less : Share of Non Controlling Interest	(25)	(50)	-101%	(51)	(90)	-78%
Profit after Non contr. Int., share of Assoc. & JV	452	582	29%	841	1,385	65%
PAT Margin	22.6%	22.5%	-0.1 pp	16.8%	22.8%	+6.0 pp













### **CONSOL FINANCIALS: SEGMENT DETAILS 9M FY25**

**9M Revenue REVENUE** & Growth YoY **EBITDA EBITDA** OP. EBITDA **MARGIN MARGIN** ₹ 5,635 Crore ₹ 1,967 Crore 34.9% 33.0% HOTEL **SEGMENT** 个13% 个 20% ↑ 2.2 pp 个 2.2 pp **₹ 443 Crore** ₹115 Crore 25.9% 24.9% 个18% **↑ 20%** ↑ 0.5 pp 个 0.3 pp















## **STANDALONE P&L Q3 & 9MFY25**

₹/crores

Particulars	Q3FY24	Q3FY25	Var %	9MFY24	9MFY25	Var %
Revenue from Operations	1,281	1,474	15%	3,064	3,440	12%
Non-Operating Revenue	43	43	2%	143	174	22%
Total Revenue	1,323	1,517	15%	3,207	3,614	13%
Total Expenditure	722	792	10%	1,938	2,087	8%
EBITDA	601	725	21%	1,269	1,527	20%
EBITDA Margin	45.4%	47.8%	+2.4 pp	39.6%	42.3%	+2.7 pp
Operating EBITDA	558	682	22%	1,126	1,354	20%
Operating EBITDA Margin	43.6%	46.3%	+2.7 pp	36.8%	39.3%	+2.6 pp
Depreciation and Amortization Expense	59	66	13%	168	189	12%
Finance Costs	28	25	-8%	89	76	-15%
Profit/ (Loss) before tax & Exceptional Items	515	633	23%	1,012	1,263	25%
Exceptional Items	-	<del>-</del>	<u>-</u>	(31)	(3)	89%
Profit/ (Loss) before tax	515	633	23%	981	1,260	28%
Profit After Tax	380	469	23%	726	932	28%
PAT Margin	28.8%	30.9%	+2.2 pp	22.6%	25.8%	+3.2 pp
Occupancy %(LFL)	77	78	+1 pp	76	77	+1 pp
ARR in ₹ ( LFL )	18,359	20,440	+11%	14,682	15,930	+9%
RevPAR in ₹ (LFL)	14,196	15,996	+13%	11,193	12,337	+10%



### PERFORMANCE OF KEY LEGAL ENTITIES – Q3

₹ /crores

Logal Entities	Reve	Revenue		EBITDA		EBITDA MARGIN		PAT	
Legal Entities	Q3FY24	Q3FY25	Q3FY24	Q3FY25	Q3FY24	Q3FY25	Q3FY24	Q3FY25	
UOH Inc. – USA	217	261	17	35	7.7%	13.5%	(4)	13	
St. James Court – UK	126	128	38	34	30.3%	26.2%	13	11	
PIEM Hotels Ltd.	163	187	54	67	32.9%	36.0%	29	36	
Roots Corporation Ltd	104	134	40	50	39.1%	37.3%	16	20	
Benares Hotels Ltd.	34	40	17	20	48.5%	49.7%	11	14	
Taj SATS Air Catering Ltd	233	275	60	74	25.8%	26.7%	42	48	
Oriental Hotels Ltd	107	123	33	35	31.0%	28.8% <sup>(1)</sup>	19	15	

<sup>(1)</sup> Operating EBITDA Margin growth of 21% for OHL(Consol.) in Q3FY25. EBITDA margin growth impacted due to one off non operating revenue item in PY



### **ROOM REVENUE CUSTOMER SEGMENTS & CHANNEL MIX**

SEGMENT CONTRIBUTION %							
	9MFY24	9MFY25					
Transient	57%	56%					
Corporate	11%	12%					
MICE	17%	16%					
Long Stay	3%	3%					
Leisure	8%	9%					
Groups	2%	2%					
Crew	2%	2%					

CHANNEL CONTRIBUTION %							
	9MFY24	9MFY25					
Hotel Reservation (HRO)	49%	48%					
Central Reservation (Call Centre)	7%	7%					
Global Distribution System	5%	6%					
Alternate Distribution System (Online Travel Agents/ADS)	25%	24%					
Website	14%	15%					

Data for IHCL Enterprise excluding Ginger

















### **INVENTORY BRANDSCAPE AS ON 31st DECEMBER 2024**

Brands	Operational Hotels <i>(Rooms)</i>	Pipeline Hotels <i>(Rooms)</i>	Total Hotels <i>(Rooms)</i>
Taj	87	38	125
ıaj	13,084	6,786	19,870
Vivanta	28	21	49
VIVAIILA	3,681	3,060	6,741
SoloOtions	25	13	38
SeleQtions	1,964	1,406	3,370
Cingor	72	30	102
Ginger	6,398	3,902	10,300
Cataway	8	17	25
Gateway	590	2,310	2,900
The Claridges	-	1	1
The Claridges	-	119	119
Tree of Life	17	3	20
ifee of Life	218	81	299
TOTAL	237	123	360
TOTAL	<b>25,935</b>	17,664	43,599

Ownership	Operational	Pipeline	Total
IIICI 9 Cuour	121	29	150
IHCL & Group	14,518	3,564	18,082
Managament contract	116	94	210
Management contract	11,417	14,100	25,517
TOTAL	237	123	360
TOTAL	25,935	17,664	43,599









### **OPENING SCHEDULE OF SIGNED PIPELINE**

Pipeline – IHCL & Group	Q4FY25	FY26	FY27	Beyond FY27	Total Signed Pipeline
Тај	-	233	-	479	712
Vivanta	-	127	-	-	127
Ginger	159	251	523	1,792	2,725
Total Owned Pipeline	159	611	523	2,271	3,564

Pipeline - Managed Hotels	Q4FY25	FY26	FY27	Beyond FY27	Total Signed Pipeline
Тај	215	1,057	2,216	2,586	6,074
Vivanta	-	903	610	1,420	2,933
SeleQtions	88	624	130	564	1,406
Gateway	-	588	585	1,137	2,310
Ginger	-	-	100	1,077	1,177
The Claridges	-	119	-	-	119
Tree of Life	33	25	-	23	81
Total Managed Pipeline	336	3,316	3,641	6,807	14,100
Grand Total	495	3,927	4,164	9,078	17,664

<sup>\*</sup>The opening schedule is indicative and may change in the future.



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### **HOTELS OPENED IN Q3FY25 & PLANNED FOR Q4FY25**

SI No	Hotel Name (Opened in Q3)	Brand	Ownership	Inventory
1	Taj Puri	Taj	Management Contracts	90
2	Taj Cochin Airport	Taj	Subsidiary	111
3	Yarkay, Thimphu - IHCL SeleQtions	SeleQtions	Management Contracts	83
4	La Estoria, Goa - IHCL SeleQtions	SeleQtions	Management Contracts	122
5	Raajsa, Kumbhalgarh - IHCL SeleQtions	SeleQtions	Management Contracts	176
6	Ginger Jallandar Circuit House , Diu	Ginger	Management Contracts	45
7	Ginger Candolim - Goa	Ginger	Subsidiary	262
8	Tree of Life Ramvilas Bandhavgarh, Madhya Pradesh	Tree of Life	Management Contracts	13

SI No	Hotel Name (To open in Q4)	Brand	Ownership	Inventory
1	IHCL SeleQtions Naukuchiatal	SeleQtions	Franchise	88
2	Ginger Ramdaspeth - Nagpur	Ginger	Subsidiary Companies	87
3	Taj Dehradun	Taj	Management Contracts	215
4	Ginger Dehradun, Rajpur Road	Ginger	Subsidiary Companies	72
5	Tree of Life - Udaipur	Tree of Life	Management Contracts	33

The opening schedule is indicative and may change in the future.













### **DISCLAIMER**

These presentations may contain forward-looking statements within the meaning of applicable securities laws. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements.

Forward-looking statements are not guarantees of future performance and involve risks and uncertainties and other factors that may cause actual results to differ materially from those anticipated at the time the forward-looking statements are made. Future results, performance and achievements may be affected by general economic conditions, regulatory environment, business and financing conditions, foreign exchange fluctuations, cyclicality and operating risks associated with the hospitality industry and other circumstances and uncertainties.

Although we believe the expectations reflected in such forward looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be attained or that results will not materially differ. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

Please visit our corporate website www.ihcltata.com for previous investor communications.



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# Continued Growth Momentum

GLOBAL CONFERENCE CALL Q3 FY25

17<sup>th</sup> January, 2025

